



# **National Finance Center Customer Notification**

**Date of Notification: March 4, 2010**

**Subject: EARN DB2 Database Outage (FOCUS Reporting)**

**Database/Customer(s) Affected: All Customers**

**Dear Customer:**

During the process of loading data for Pay Period 21, 2009 through Pay Period 04, 2010, an error occurred that prevented the EARN DB2 database from loading properly. We apologize for not notifying you timely of this issue.

The issue only affects FOCUS reporting and we are currently working to restore the database. During this time, FOCUS Reporting against the EARN DB2 database will be unavailable.

The restore process began on Wednesday, March 3, 2010. An update will be provided no later than March 24, 2010. Customers will be notified once the database is completely restored and available for use.

We regret any inconvenience this issue may have caused, and are working diligently to restore the data. Please forward any questions regarding this notification to the NFC's Client Management Branch at [Customer.Support@usda.gov](mailto:Customer.Support@usda.gov).

**DBS/M5-10-020P/024E**

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## **"Tip of the Week"**

The OASDI program limits the amount of earnings subject to taxation for a given year. In 2010 the maximum contributions that an individual will pay is \$6,621.60 based on maximum earnings of \$106,800.